

# Kitchen

**25**  
**Year Limited**  
**Warranty**  
**INCLUDED**



Everyday life at home puts high demands on a kitchen, which is why we test our kitchens thoroughly to ensure that they can take being exposed to heavy weights, high temperatures and everyday use.

We offer you a 25-year limited warranty that covers defects in the material and workmanship on the SEKTION kitchen system. All kitchen faucets have a 10-year limited warranty and all IKEA appliances have a 5-year limited warranty (see separate folders).

This warranty is valid for domestic kitchen use and is subject to the terms and conditions stated in this folder. Valid for indoor use only.

**25**  
Year Limited  
Warranty  
INCLUDED

**10**  
Year Limited  
Warranty  
INCLUDED

**5**  
Year Limited  
Warranty  
INCLUDED



**How long is the limited warranty valid?**

The limited warranty for the SEKTION kitchen system remains in force for twenty-five (25) years and is valid from the date of purchase. The original purchase receipt is required as proof of purchase. Kitchen faucets and IKEA appliances are covered by their own warranties found in separate folders.

**What is covered under this limited warranty?**

This limited warranty applies to domestic use only and covers defects in material and workmanship in the SEKTION kitchen system.

**SEKTION kitchen system****What is covered under this limited warranty?**

This limited warranty covers all the following parts of the SEKTION kitchen system:

- Cabinet frames (except for TUTEMO and HÖRDA)
- Fronts
- UTRUSTA hinges
- MAXIMERA fully-extending drawers
- UTRUSTA shelves of tempered glass and melamine
- Legs and toe-kicks
- Cover panels
- Deco strips/mouldings
- Countertops (except for LILLTRÄSK and FYNDIG)
- Sinks (except FYNDIG)
- UTRUSTA dish drainers for wall cabinet
- VÅGLIG connecting rail
- UTRUSTA supporting frame for waste

**Product/parts not covered by this limited warranty**

Knobs, handles, FYNDIG and LILLTRÄSK countertop. Wall shelves are not covered by the limited warranty.

FÖRVARA drawers, UTRUSTA wire baskets, TUTEMO and HÖRDA open cabinets and faucets have a 10-year limited warranty.

Appliances have a 5-year limited warranty.

**What will IKEA do to correct the problem?**

IKEA will examine the product and decide, at its sole discretion, if it is covered under this limited warranty. If considered covered, IKEA through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product. If it is covered by this limited warranty, IKEA will pay the costs of repairs, spare parts, labor and travel for repair staff, that IKEA incurs, provided that the product is accessible for repair without special expenditure. This does not apply to any repair work not authorized by IKEA. Replaced parts become the property of IKEA.

If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that determines, at its sole discretion, what constitutes an appropriate replacement.

**After Sales service**

In order to offer functional products that meet your needs and expectations we renew our product range every year. For this reason, we cannot warranty that products and prices will be valid beyond the catalog period of one year. You can rely on the fact that we will always do all we can to make sure you are satisfied with your kitchen from IKEA.

### **What is not covered under this limited warranty?**

This limited warranty does not cover normal wear and tear, cuts or scratches, or damage caused by impacts or accidents.

Follow our assembly instructions, installation instructions and care instructions carefully. This limited warranty does not apply to products that have been stored, assembled or installed incorrectly, used inappropriately, abused, misused, altered, or cleaned with wrong cleaning methods or wrong cleaning products.

This limited warranty does not cover incidental or consequential damage.

### **Care instructions**

#### **Cabinet frames, fronts, shelves and drawers**

At IKEA we recommend using a soft cloth dampened with water or a mild cleaner, if necessary, for cleaning your cabinet frames, fronts, shelves and other wooden surfaces. Use only cleaning agents that are intended for the materials you have. Avoid any agents that contain ammonia, alcohol, bleach or an abrasive material. Rinse with clean water, then dry with a clean, dry cloth. If you happen to spill, do not allow the liquid to stay in contact with the surface, wipe off immediately. Don't forget to wipe inside the base cabinets and the edges of the cabinet doors. Don't place the coffee maker, tea kettle, etc. so the steam flows up against the underside of the cabinet frame and doors. Don't open the door of the dishwasher immediately after the program has ended. Exposure to heat and high humidity increases the risk that the countertop or door may absorb moisture resulting in swelling. Wood is a natural material and its color may change with time. Light, lacquered surfaces also have a certain tendency to "yellow with age," depending on exposure to light.

### **Stainless steel sinks**

After each use, wipe the sink clean with a cloth or sponge dampened with water or a non-abrasive detergent, if necessary. Rinse the bowl with water and then wipe the sink with a dry cloth to avoid lime stains from dried water. You should also wipe up dish detergent or cleaner to avoid stains. Do not use scouring-powder, steel wool, hard or sharp tools which can scratch the stainless steel surface. The damp surface can be discolored if substances containing iron, such as steel wool, nails or gravel, are allowed to remain on it. Discoloration is caused by the foreign material. Always wipe and rub the sink lengthwise when cleaning.

### **Countertops**

Do not open the sealed packaging until you are ready to install the countertop. Store unopened countertops at normal room temperature (approx. 68-73°F) and relative humidity (45-55%). Avoid placing the countertop next to a hot radiator or laying it down flat on a cold floor. Countertops that are fitted over a dishwasher, washing machine, or oven should be protected underneath with insulation material resistant to moisture such as plastic sheeting. Use FIXA diffusion barrier, available at your local IKEA store.

To make sure you maintain the original finish of the countertop, we recommend the following:

- Do not place hot objects such as pans, baking sheets, or heat-generating household appliances directly on top of the countertop; always use a trivet to protect the surface.
- Don't work with a knife or other sharp instrument directly on the countertop; always use a chopping board.
- Wipe off any spills and splashes immediately to avoid any risk that liquid may penetrate into the surface material where there are joints in the countertop. For daily cleaning of countertops, simply use a cloth dampened with water or a mild cleaner, if necessary. Do not use cleaners containing abrasives, ammonia, or bleaching agent. Wipe dry with a clean, dry cloth. See also the more detailed instructions for Solid Wood, Wood, Acrylic, and Quartz countertops.

### **Wood Countertops**

Our KARLBY and MÖLLEKULLA countertops are factory-treated with one coat of hardwax oil. No other treatment is necessary until the surface begins to wear. Once it does, treat the countertop with BEHANDLA wood treatment oil. Before installation, make sure to store the countertop indoors at room temperature with normal humidity. Never place it against a warm radiator or on a cold floor, and remember not to open the package until you are ready to install it.

### **Solid Wood Countertops**

Our solid wood countertops are factory-treated with one coat of wood oil. Please remember, however, to oil a wooden countertop with BEHANDLA wood treatment oil before installing it. The oil prevents water from penetrating the surface, protects the surface from stains, and gives it an attractive luster that is easy to keep clean. The first week after installation, treat the countertop every

other day, and after that once every three days until the wood is saturated. To maintain the appearance and function of your countertop, oil it about 3 to 5 times a year and more regularly around sinks and cooktops.

### **PERSONLIG Acrylic (Solid Surface) - Limited residential lifetime warranty**

1. Counter thickness is ½" without buildup while the front roll is 1.5"
2. Due to the nature of solid surface, colors may vary slightly from the store sample.
3. General cleaning of your solid surfaces can be done by wiping the surface with a damp cloth or sponge, then dry with soft cloth or paper towels to prevent spotting; especially in areas with hard water.
4. DO NOT attempt to repair deep scratches, chips or burns, contact a certified fabricator/installer.
5. Never subject the Solid Surface to extreme hot temperatures. Always place hot items on trivets with protective rubber feet.
6. Avoid strong chemicals that can cause damages to your surface such as oven cleaners, acetone, paint removers, and other strong chemicals. If exposed, promptly flush with water.
7. Never cut or chop directly on a surface, always use a cutting/chopping board.
8. Avoid standing on countertops or dropping heavy objects on the surface.
9. Periodically go over entire surface with a mild abrasive cleanser or a wet blue Scotch Brite™ pad to maintain a uniform appearance.

### **PERSONLIG Quartz - Limited residential lifetime warranty**

1. The thickness of Caesarstone quartz slabs are ¾" or 1⅛" with an allowable variance of +/- .05".
2. Color may vary slightly from in-store samples.
3. Quartz is not perfectly smooth, minor pitting is common and does not affect the performance or constitute a material

defect.

4. Clean with soap and water on a regular basis. For tougher dirt, use warm water and a damp cloth or a Scotch Brite delicate sponge pad with a small amount of non-abrasive cleaner that does not contain bleach.
5. Trivets and hot pads must be used when placing hot skillets, pans, crock-pots, or other heat generating kitchenware on the surface.
6. Using cutting boards and taking care not to drop or move heavy objects on the surface will help to ensure long-lasting beauty.

### Limited Warranty Requirements

1. Owner must register warranty on or before 30 days of installation at [www.Caesarstone.com](http://www.Caesarstone.com)
2. Original proof of purchase receipt is required.
3. Warranted against any manufacturing performed by the supplier, as well as the correct installation of the product.
4. The warranty does not protect against natural causes (ie: fire, flood, tornado, etc.)
5. Does not cover wear and tear such as stains, scratches, water spots, and burns.
6. Does not cover failure to comply with care instructions.
7. Does not cover chips or damage from abuse or excessive impact.
8. Does not cover any products moved from their original place of installation.
9. Does not cover repair to electrical, tile, or wall surfaces and plumbing modifications possibly required to install the custom countertop.
10. Does not cover damages from alterations performed after initial installation.
11. The limited warranty is effective only if the owner of the countertop is the occupant of an indoor single-family residence.



### Our kitchens are put to the test

#### Tough doors and hinges that open and close smoothly

Have you thought about how many times you open and close your kitchen doors? Everyday, day after day, year after year. We have. That's why we test our kitchen doors by hanging a 4.4 lb. weight on the doors and then open and shut them 200,000 times. So you know that your kitchen doors will cope with your everyday life.

#### Hinges with a wide angle

With UTRUSTA hinges you can open your kitchen cabinet doors a full 153°, which enables you to use drawers in the cabinets and easily reach what you need. They are simple to assemble. Just snap the hinge in place on the door and adjust in height, width and depth. Quick, easy and exact. If you want to clean or change the door, just snap open the hinge – no screws. Thanks to UTRUSTA door damper you can also make sure the doors close gently with just a whisper. Small details make a big difference.

### **All the way in the drawer test**

Your kitchen drawers have to put up with a lot, so to make sure they can hold their heavy load we fill a 24" wide kitchen drawer with 55 lb and then open and shut it 200,000 times. Sometimes you happen to lean on the drawer, so we test that too, with a 55lb weight 10 times for 10 seconds each. The drawers still glide softly and return to their closed position.

### **Rolls out smoothly all the way**

All our MAXIMERA kitchen drawers are fully-extending, giving you an overview of what's inside and putting everything within easy reach. They glide smoothly on extension runners, have pull-out stops and are self-closing the last few inches. The drawers also use drawer dampers which cushion the closing action and ensure the drawers close slowly, softly and quietly.

### **Durable frames are the foundation of the kitchen**

A kitchen cabinet has to put up with a lot. That's why all SEKTION frames are made of .7 inch thick particleboard covered with melamine. The frames and shelves both have thick edges of soft polypropylene plastic. The result is a sturdy cabinet with impact-resistant edges and hardwearing surfaces that resist both moisture and scratches.

### **Withstands more than it has to**

Everyday life means using a lot of equipment, and over time you often find yourself with more and more things you need to store. To make sure the shelves in your kitchen cabinet shouldn't sag we put 60 plates weighing approx 55 lb spread on the 30" wide shelf, and keep them there for a week. It's just something shelves should be able to withstand.

### **Countertops with the power to resist**

We subject the countertop surfaces to stringent testing. They have to withstand cold liquids – water for 24 hours, and oil, alcohol and coffee spills for 1 hour. We put them in a special climate chamber, impact-test the top and edges, and test the edges with steam. We also test the laminate's resistance to abrasion and cracking. Our range of durable countertops is built to withstand everyday kitchen activities for many years.

### **Fronts**

Our cabinet doors and drawer fronts are built to withstand everyday life in the kitchen for many years. That means, for example, wet cloths, sticky fingers and the grease from frying. So, to test them, we throw water on them and daub grease on them and leave it there for 24 hours. After 23 hours, we add alcohol and coffee for good measure and leave that for an hour! Then we clean up the worst of the mess with paper towels – and wait another 24 hours. Only then do we clean the surfaces properly. The only surfaces we approve are those that don't show the slightest mark or defect. But that's not all! We even test the edges to ensure they can cope with temperatures up to 185°F, water (1 hour's soaking) and steam at 120–140°F without coming loose. Then and only then are our doors and drawer fronts deemed good enough for day after demanding day in your kitchen.

**– How country and state law applies**

This limited warranty gives you specific legal rights, and is in addition to your statutory legal rights.

**How to reach us if you need assistance**

Contact your local IKEA store. You will find the address and phone number to your nearest IKEA store in the IKEA catalog or at [www.IKEA-USA.com](http://www.IKEA-USA.com)



# **SAVE THE SALES RECEIPT!**

**It is your proof of purchase and required for the guarantee to apply.**

If anything happens, or if you're not satisfied,  
just contact IKEA at [www.IKEA.xx](http://www.IKEA.xx)

